

# Shopping online

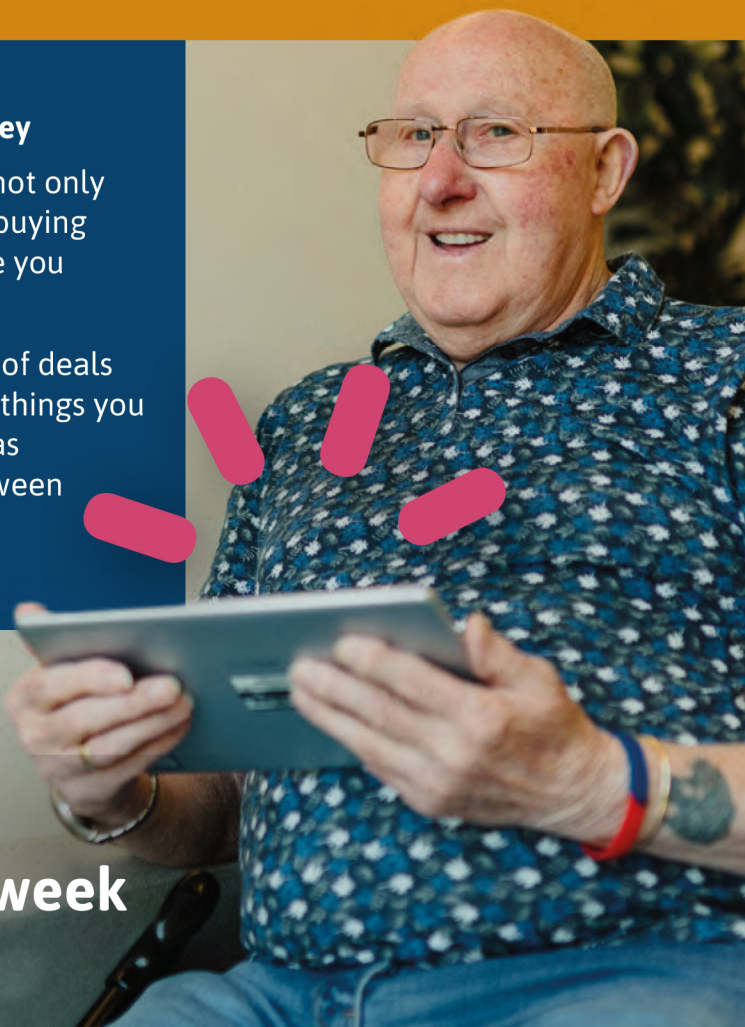


**You can buy almost anything  
online – and getting started  
is really easy.**

## **Saving time and money**

Internet shopping is not only a convenient way of buying things, but it can save you money too.

You can find all sorts of deals and vouchers for the things you want online, as well as comparing costs between providers of different services.



**#getonlineweek**

Some websites sell discounted products and services for local businesses. Others have free coupons for restaurants and shops.

Search for “local deals” or “vouchers” to get started.

**Top tip:** Find the best deals by using *price comparison sites*.

These sites search the web to find the best price on products, and others find the best deals on services like insurance, energy and broadband.

## Know your rights

Just like on the high street, it’s important to know your consumer rights when shopping online.

**Top tip:** You can cancel or return most items you buy. Your consumer rights are as good, if not better, when you shop online.

Consumer Contracts regulations mean you can return or cancel most products or services you order, within a time limit.

**Top tip:** Read the small print.

Always read the terms and conditions before you buy anything – they’re an agreement between you and the seller, so make sure you understand them.

## Protecting your details

Shopping online means providing certain pieces of information, like your debit or credit card number. Being worried is understandable, but just a few common-sense steps can help you stay safe.

Never email your details to make a payment and don’t reveal your PIN number or bank details to anyone.

## Reviews

When you shop online, you may come across reviews. These are posted by people like you who’ve already bought a product. Reviewers can give their opinions on an item, but also on customer service and delivery.

## Online courses – Learn My Way

The Learn My Way website can help you get started with online shopping. Head to [www.learnmyway.com](http://www.learnmyway.com) for beginners’ courses on keeping your details and money safe while finding bargains.

In the *More internet skills* subject area on the site, you can try the *Online shopping* course.

You’ll also find lots of other advice, links and resources that will help you shop online with confidence.



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