

Northampton Whole House Retrofit Project

Introduction

Northampton Partnership Homes has successfully secured Government funding to carry out improvement work to homes to make them more energy efficient. This funding means we can make these improvements to your home at absolutely no cost to you. The fund is part of the Government's wider strategy to achieve its zero carbon aspirations by 2050.

Your home is within the area chosen to take part in this work. This leaflet gives you more information about the work on offer and how it will benefit you.

Why is this work needed?

Houses in the UK currently contribute around 27% of the overall UK carbon emissions - 80% of today's houses will still be here in 2050, so we need to find solutions now to make them zero-carbon ready and this fund lets us take the first steps towards that goal.

How will the work benefit me?

Following the work, your home will stay warmer for longer, meaning you will use less energy and save money in the long term. You could save up to 70% on your existing energy bill.

Who will carry out the work?

Northampton Partnership Homes has partnered with energy and regeneration specialist ENGIE to carry out the work. ENGIE is a trusted partner of Northampton Partnership Homes and has a vast amount of experience in housing refurbishment and low carbon housing solutions.

What improvements will be made to my home?

All the work completed to your home has the same aim - to keep the heat in and the cold out. This work is designed to slow heat loss, keeping your home warmer during the cooler months. During summer, it may also help to keep your home cooler and more comfortable.

The work involves energy saving solutions including insulation of the external walls and loft, new windows and doors, draught proofing work, new central heating and solar panels.

Improved insulation and easy to control ventilation can also tackle and prevent condensation and mould problems.

The work at a glance

The planned improvement work to your home includes:

- External wall insulation
- Loft insulation
- New windows and doors
- Draught proofing
- New central heating system
- Solar panels
- Improved ventilation
- The work is free of charge

The result

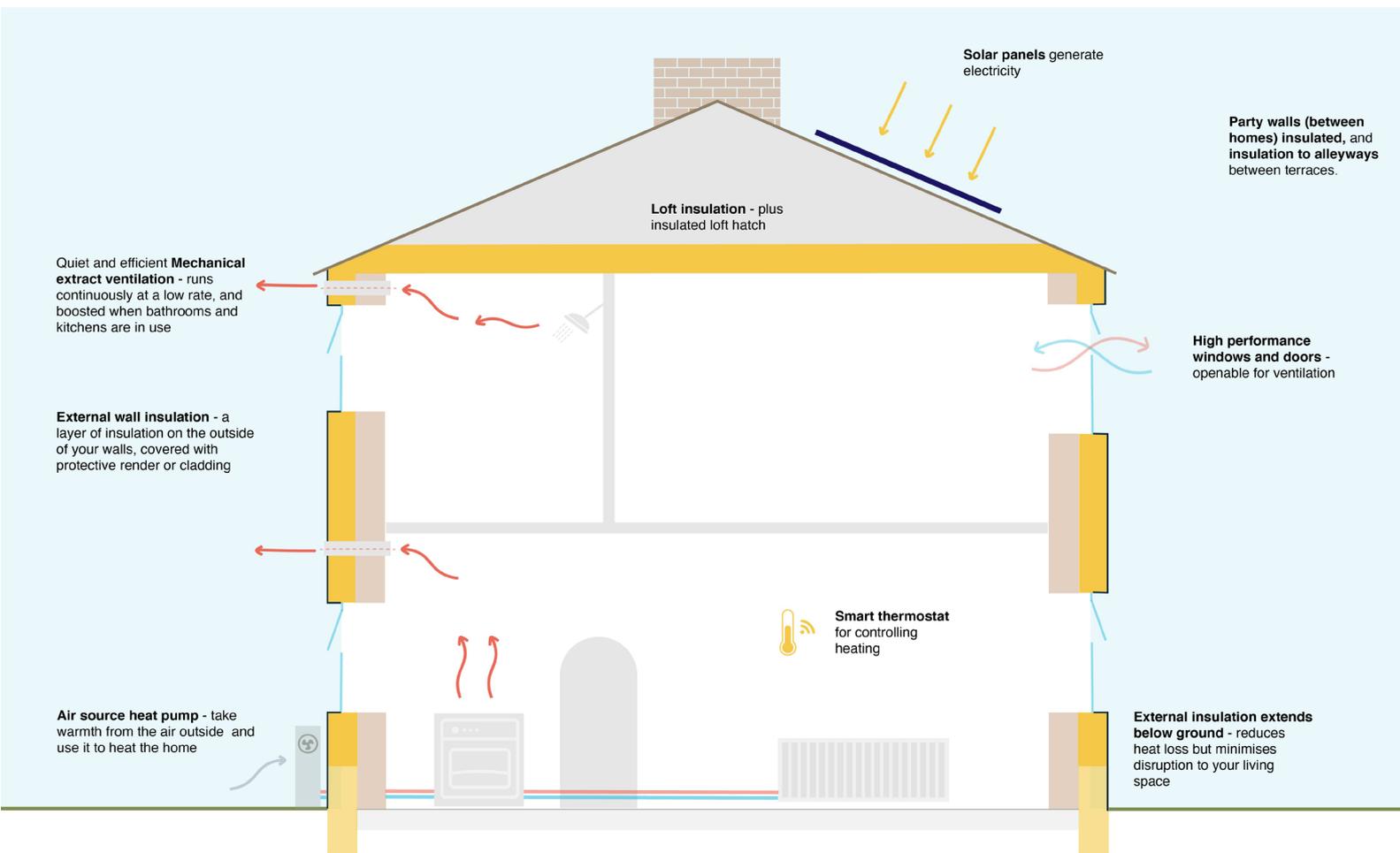
You can expect your energy bills to be reduced by up to two thirds.

Your home will be much warmer, all the while reducing your carbon footprint.

- Save money
- Save energy
- Warmer home

**A warmer home
with lifetime
savings**

What the work will look like



The process of the work

The first step in the process is to contact Northampton Partnership Homes to register your interest.

ENGIE will then come out to survey your home - this will take around two hours to complete.

The survey will calculate your home's heat loss. ENGIE will need access to every room and no damage will be caused as part of the survey.

The surveying process will take place in March and April.

If your home is suitable for the work, it will be added in to the programme and scheduled to start anytime from May until December.

ENGIE will write to you with an estimated start date.

How long will it take for the work to complete?

The work will take up to six weeks to complete.

Will my home be disrupted during the work?

There will be an element of disruption to your home but most of it will be to the outside of your property.

We will try and keep disruption to a minimum and we will tell you what needs to be done before work starts.

Will there be help available during the work?

Yes. There will be a dedicated resident liaison officer from ENGIE available to help guide

you through every step of the way, including what to expect, how to prepare for the work and address any concerns you may have. Our colleagues will follow current COVID guidelines at all times.

Contact details

For more information please contact us:

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