







Your building has been designed and built with fire safety in mind.

### LIFT ACCESS

Never use the lift when evacuating the building. The fire may cause a power failure, trapping you inside.

#### **EMERGENCY ACCESS**

Never block emergency access to your building. We need to get as close as possible to the entrance.

# FIREFIGHTING EQUIPMENT

Dry or wet riser pipes run internally through the block and are usually painted red. The pipes provide water to higher floors to tackle fires.

It is important that any damage to this equipment is reported as soon as you see it.

# DO YOU KNOW YOUR BUILDING'S EVACUATION PLAN?

Your building's plan will be either:

#### Full evacuation -

When the alarm sounds, get everyone in your flat out of the building using emergency fire exit routes and stairs (don't use the lift).

# Stay put -

Unless the fire is in your flat or a direct neighbour's, keep your front door and windows closed. Tune in to local TV or radio and await further instructions from the emergency services.

To enable you to plan your escape, ensure you understand the fire plan for your building. For further advice on this contact your housing provider or management company.

# WHAT TO DO IF THE

# IN YOUR OR A NEIGHBOUR'S FLAT



Leave your flat and close the door

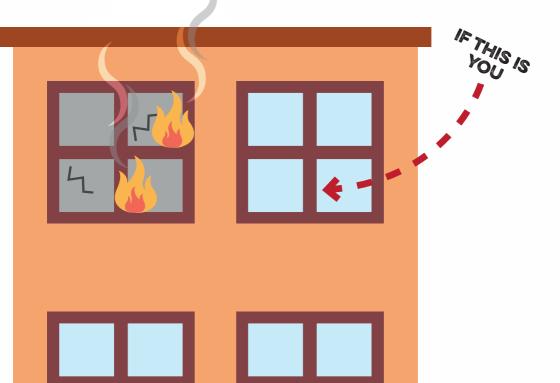


Use the stairs



Never use the lift

Get out, stay out, call 999. Never assume someone else has called.



# RE IS A FIRE...

## **ELSEWHERE IN YOUR BLOCK**







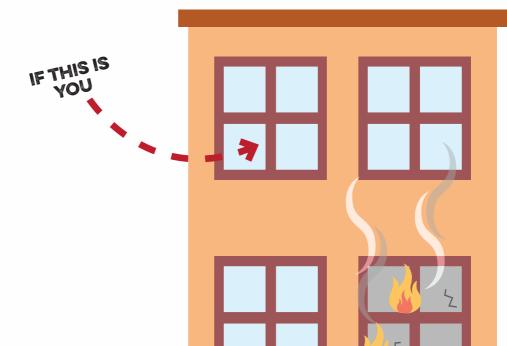
Close your windows and doors

Stay in and tune in to local TV or radio

Stay put unless advised by the fire service

If the fire service need to fully evacuate the building, they will knock on your door.

Unneeded evacuation can obstruct the fire service and delay them putting the fire out.



#### **WE'LL BE THERE**



If you can see the fire service already there, then there is no need to call 999.

If every resident in a high-rise block rang 999, our control room would have less time to take calls from other emergencies.

## **DON'T BE ALARMED**

Don't be alarmed by the scale of the fire service's presence.

We need a large amount of resources to get our equipment from the ground up to the floor of the fire and to protect our firefighters.



# PROTECT YOUR HOME

- » Fit at least one smoke alarm in your flat
- » Don't fit it in your kitchen or bathroom as this may cause false alarms
- » Test once a week
- » Never take the batteries out
- » Always follow the manufacturer's advice





### **BE PREPARED**

- » Keep all exits clear, both in communal corridors and in your home
- » Keep door and window keys accessible
- » Prepare a grab bag that you can take if you need to be evacuated
  - Think about prescriptions, documents such as your driving licence and passport, spare keys, a mobile phone, charger and a torch
- » Know how to isolate your flat's gas, electricity and water supply
- » Get to know your neighbours. Are they young, elderly or vulnerable? They may need assistance in an emergency

**Carbon monoxide (CO)** is a highly poisonous gas that has no smell, colour or taste. Gas appliances such as boilers or fires, or solid fuel fires can release this gas if they are not properly installed and maintained.

#### Never ignore these symptoms:



Seek medical assistance and get appliances checked

### **Bedtime checklist**

# Many fires happen at night when most people are sleeping

Working smoke alarms should wake you if a fire does break out but you can further reduce your risk by carrying out some simple checks before you go to bed:

- ☑ CLOSE INSIDE DOORS at night to stop a fire from spreading
- ☑ SWITCH OFF and unplug electrical appliances that don't need to be used
- ☑ SWITCH OFF chargers for mobile phones, tablets and computers
- ☑ CHECK your cooker is switched off
- ☑ SWITCH OFF the washing machine, tumble dryer or dishwasher
- ☑ PUT OUT candles, incense sticks and oil burners before you go to sleep
- ☑ PUT OUT cigarettes and double check them, it's best to wet them to be sure
- ☑ CHECK your escape routes are clear
- ☑ CHECK door and window keys are easy to find in an emergency
- ☑ MAKE SURE mobility aids are close to hand for those who require them