



NORTHAMPTON PARTNERSHIP HOMES,
The Guildhall, St Giles Square, Northampton, NN1 1DE

GOOD BEHAVIOUR AGREEMENT

We want to work with both new and existing tenants to promote good behaviour with the aim of helping to improve the quality of life in on our communities and neighbourhoods.

This agreement sets out the behaviour we expect of tenants. It also includes the behaviour we expect of any other person that lives with you and any guests or visitors to your home.

BEING A GOOD NEIGHBOUR

We expect all tenants, their household members, guests and visitors to treat others living in their neighbourhood fairly, and in a way that they would like to be treated themselves.

We believe that by being a good neighbour you will be helping us to stop nuisance and anti-social behaviour on our estates and in your local community.

Anti-social behaviour comes in many forms and its effects can be damaging and long lasting on both individuals and local communities.

We will not tolerate anti-social behaviour and will take steps to both help prevent it from happening in the first place and to tackle it swiftly and appropriately when it does happen.

Anti-social behaviour can include but is not limited to any of the following:

- acts of violence, threats of violence, or aggressive behaviour directed to one person or others, including Council employees or our contractors or agents
- carrying out domestic violence harassment
- shouting, screaming, using foul and abusive language, banging on walls or ceilings and slamming doors
- playing a radio, television or other audio equipment loudly
- allowing gardens, trees, hedges and bushes to become overgrown
- being a general nuisance in the neighbourhood and local community fly tipping
- Hate behaviour against certain people or groups of people due to actual or perceived reasons because of someone's race, age, colour, nationality, ethnic or natural origins, gender, religion, sexuality, disability, mental or physical impairment, HIV status or for any other reason
- Illegal activities to include the supplying, possession or cultivation of any illegal drugs or prohibited substances, prostitution, possession of illegal firearms
- allowing pets to make excessive noise, or to be a danger to others vandalising property including graffiti
- being intolerant of other people's lifestyles

LOOKING AFTER YOUR HOME

As a tenant you should:

- ✓ keep your home clean and tidy
- ✓ keep your garden clean and tidy
- ✓ let us know about any repairs that need doing

LOOKING AFTER THE ENVIRONMENT

It is important that we do all we can to look after the environment in which we live. You, other household members, guests or visitors should not:

- dump rubbish or litter
- allow dogs to roam free or foul in public areas be inconsiderate when parking vehicles abandon a vehicle
- block or obstruct any landing or common parts

WHAT YOU CAN DO TO BE A GOOD NEIGHBOUR

There are many things you can do to help prevent nuisance and anti-social behaviour and some examples are listed below:

- ✓ be respectful and considerate to others and accept that everyone is different
- ✓ be tolerant of the lifestyles of others
- ✓ be responsible for the behaviour of other household members, guests or visitors
- ✓ be mindful of noise levels when listening to television or music systems
- ✓ speak to the person causing a nuisance if you believe it is safe to do so
- ✓ report any instance of anti-social behaviour to us at the earliest opportunity
- ✓ complete an incident diary if you witness any instance of anti-social behaviour
- ✓ ensure you keep any shared and communal area clear and free of obstruction
- ✓ correctly dispose of your domestic waste in the facilities provided which includes recycling and only placed at the kerbside on the day of collection
- ✓ Ensure you use the appropriate refuse bags and recycling facilities

HOW YOU CAN REPORT ANTI-SOCIAL BEHAVIOUR

It is important that you report anti-social behaviour at the earliest opportunity. The sooner we know the greater chance we have to deal with it and prevent it from becoming more serious.

There are a number of ways that you can report anti-social behaviour to us: By telephone:

You can report any incident by telephoning us on 0300 330 7003 between the hours of 9.00a.m. to 5.00p.m.

By email:

You can email us at asb@northamptonpartnershiphomes.org.uk

In writing:

You can write to us at the following address: Northampton Partnership Homes

The Guildhall St Giles Square Northampton NN1 1DE

In person:

You may visit us at the One Stop Shop in person at the above address

YOUR AGREEMENT WITH US

I / we agree that as a tenant of West Northamptonshire Council, I / we will be 'a good neighbour', act respectfully and will not behave in a way which may be considered as antisocial.

I / we understand that if I / we, any member of the household, guests or visitors to the home act in a way which can be considered as being anti-social, Northampton Partnership Homes may take action for breach of the tenancy agreement.

I / we agree to look after my / our home and the environment.

I / we agree that this Good Behaviour Agreement may be used at a future court hearing should I / we act in a manner that is considered to be anti-social.

Property Address

Tenant Name:

Tenancy start date:

Signed (Tenant): _____

Date:

Witnessed by (Please print your name and job title in full)

Signed (on behalf of Northampton Partnership Homes): _____

Date: