



Prize Draw Terms and Conditions

1. By entering the prize draw you are agreeing to these prize draw terms and conditions.
2. The prize draw is being held by Northamptonshire Partnership Homes.

Eligibility to enter

3. The prize draw is open to entrants over 18 years of age and are tenants of Northamptonshire Partnership Homes, with a maximum of 1 entry per household.
4. The prize draw is open to tenants that have allowed a stock condition survey to be completed in their property between 1/9/24 and 31/12/24.
5. In entering the prize draw, you can confirm that you are eligible to do so and are eligible to claim any prize that you may win.
6. The prize draw is free.

How to enter

7. The prize draw will open on 01/09/24 and will close on 31/12/24.
8. Upon completion of a Stock Condition Survey between 1/09/24 and 31/12/24 you will be asked by the survey if you would like to be entered in the prize draw.
9. If you have had a stock condition survey completed between 1/09/24 and 31/12/24 but were not asked if you would like to enter the prize draw you can contact us by email plannedis@nph.org.uk or via our contact centre 0300 330 7003
10. You are invited to also complete a customer feedback questionnaire. You can complete this on line following this link or call our Contact Centre 0300 330 7003.

The prize

11. A prize of £100 worth of supermarket vouchers of your choice.
12. NPH's use of brands of prizes does not imply any affiliation with or endorsement of such brands.
13. The winner will be drawn at random.
14. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.
15. We reserve the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.

Winner announcement

16. 2 winners will be drawn, each winning £100 supermarket vouchers.
17. The winners will be notified after 31/12/24 via telephone, email or letter.
18. If the winner does not accept within 10 days of being notified, they will lose their right to the prize and NPH reserves the right to choose and notify a new winner.

Receipt of the prize

19. Delivery arrangements may be made through mutual agreement.

Data protection and publicity

20. You consent to any personal information you provide in entering the prize draw being used by NPH for the purposes of administering the prize draw.

Limitation of liability

21. NPH does not accept any liability for any damage, loss, injury, or disappointment suffered by any entrants as a result of either participating in the prize draw or being selected for a prize.