

ANTI-SOCIAL BEHAVIOUR (ASB) PRIVACY NOTICE

At NPH we are committed to protecting and respecting your privacy.

This privacy notice is designed to help you understand how and why Northamptonshire Partnership Homes (NPH) processes your personal data. This notice should be read in conjunction with our General/ corporate Privacy Statement ([Link](#))

Who are we?

NPH is a 'data controller' as defined by Article 4(7) of the UK General Data Protection Regulation (UK GDPR). NPH is registered with the Information Commissioner's Office as a Data Controller (Reference ZA092170) and we are the data controller for the purposes of managing personal data associated with incidents of ASB reported to us.

What personal information do we collect?

If you report an incident of ASB to NPH, or if you are a direct or indirect party to a report, we will collect and use your personal data in order to investigate the incident. This may include, but is not limited to:

- any relevant information we hold on our systems and databases
- any information you, or a party to the report, provides us with
- any information passed to us by any other organisation
- witness statements
- any relevant correspondence we have had with you or another party to the report – including internal correspondence about you
- any relevant video recording (including CCTV), audio recordings including call recordings, or images
- investigation interview notes

Why do we collect your personal information?

We collect personal data relating to witnesses, victims, alleged perpetrators of crime and anti-social behaviour. We also collect data on vulnerable individuals. Information gathering is necessary for the service to perform a task in the public interest and to undertake its official functions.

What is our lawful basis for processing your information?

NPH relies on the following lawful basis to process your personal data:

- UK GDPR Article 6 (1) (c) - processing is necessary for compliance with a legal obligation to which the controller is subject. The enabling legislation is [the Anti-](#)

Social Behaviour Crime and Policing Act 2014, the Housing Act 1985, the Housing Act 1996,

- UK GDPR Article 6 (1) (e) - processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

Who do we obtain your information from?

Much of the information we process will be obtained directly from your report or from a report made by another individual. However, we may need to collect data about you from, but not necessarily limited to, the following organisations:

- the police and/or other law enforcement bodies
- West Northampton Council
- local health and/or social care providers
- housing ombudsman

We may also receive your information via a councillor and/or member of parliament (MP) if you have nominated one to make your complaint on your behalf.

Who do we share this information with?

We may share your information with other services and ask other agencies for information about you only if it is appropriate and relevant. Under the Crime and Disorder Act 1998, Section 115, we can share information with the police to prevent crime and disorder without your consent.

This information will include but not limited to:

- West Northamptonshire Council
- West Northamptonshire Police Service
- Fire services
- health services
- National Prison and Probation Service
- support agencies
- registered housing providers

How long do we keep your information for?

Information is retained in accordance with the provisions of the Data Retention and Destruction Policy. We keep your personal data only for as long as reasonably necessary for the purposes for which it was collected.

For more information about how we use and protect your data, your privacy rights and the complaints process, please see our Corporate Privacy Statement ([link](#)) or contact the Data Protection team on dataprotectionNPH@nph.org.uk or on 0300 330 7003. You can also write to the DPO by post at Northamptonshire Partnership Homes, One Angel Square, Angel Street, Northampton, NN1 1DE.